

# MEDSYS GROUP: BUILDING A SCALABLE IT FOUNDATION FOR RAPID GROWTH

## CHALLENGE

Medsys Group was preparing for significant growth, with plans to onboard hundreds of contractors over the next several years. To support this expansion, they needed a scalable IT environment and a trusted technology partner that could function as an extension of their internal team.

The challenge was to rapidly provision and support a growing workforce while maintaining security, operational efficiency, and a consistent user experience across corporate employees and contractors.

## SOLUTION

Viyu partnered with Medsys Group to modernize their IT infrastructure and provide end-to-end technology management, including:

- Migrating their on-premise infrastructure to the vArida Cloud platform for Infrastructure as a Service (IaaS) and Backup as a Service (BaaS).
- Managing the complete contractor IT lifecycle, including laptop procurement, imaging, user creation, shipping, onboarding, and offboarding.
- Serving as Medsys Group's Microsoft Cloud Solution Provider (CSP) and managing all Microsoft 365 licensing.
- Deploying Microsoft Intune to enable centralized device management, rapid onboarding, and automated policy enforcement at scale.
- Providing day-to-day help desk support for both corporate employees and contractors.
- Assisting with cybersecurity compliance initiatives alongside third-party security partners.
- Migrating the organization from an on-premise phone system to the RingCentral UCaaS platform.
- Providing ISP brokerage services for the corporate office.

## OUTCOME

Viyu helped Medsys Group build a secure, scalable technology environment capable of supporting rapid business growth.

With Viyu's solution, Medsys Group now:

- Operates on a modern cloud infrastructure designed to scale with the business.
- Efficiently onboards and offboards contractors with streamlined, repeatable IT processes.
- Centrally manages devices and security policies through Microsoft Intune.
- Benefits from proactive help desk support and simplified Microsoft 365 licensing management.
- Has a reliable communications platform and network infrastructure to support day-to-day operations.

By serving as an extension of the Medsys Group team, Viyu enabled the organization to focus on its continued growth while ensuring its technology remained secure, reliable, and ready to support an expanding workforce.

**Ready to scale your business with confidence?**

Whether you're growing your workforce, modernizing your infrastructure, or looking for a trusted IT partner, Viyu can help you build a secure, scalable technology foundation.

