



**Support Hours:  
Monday-Friday  
7:00 AM – 7:00 PM**

# QUICK REFERENCE - VIYU SUPPORT

Need help? We're here for you.

## Email Support



Send us a brief description of your issue at:

[support@viyu.net](mailto:support@viyu.net)

## Phone Support



Speak with a support specialist during business hours:

469-364-6400

## Ticket Support



Click the Viyu icon in your system tray, select "Create Service Ticket," complete the form, and submit your request.

## Live Chat



Get real-time support at:

<https://chat.viyu.net>

***After-hours and weekend support may be available. Please contact your Viyu Account Manager for options.***