



NACCO STRENGTHENS CYBERSECURITY WITH 24/7 MANAGED DETECTION & RESPONSE

CHALLENGE

NACCO was looking for a complete security solution that could provide 24/7 monitoring, real-time threat response, and proactive user training to reduce the risk of cyber incidents. Leadership wanted a single, integrated platform capable of detecting threats quickly, responding immediately, and strengthening their overall security posture.

"The team at Viyu guided our company through the complex world of cybersecurity. It was a topic none of us were familiar with, but we all recognized the critical importance of protecting our company's data. Viyu took the time to clearly explain what we needed and included our team in conversations with the various providers. They were mindful of ensuring we got the best solution at a cost we were comfortable with. They made the entire process seamless and, more importantly, educated us along the way so we felt confident in the decisions we made."

LYNN DUNLAP
NACCO

SOLUTION

Viyu implemented Managed Detection and Response (MDR) to deliver continuous monitoring, rapid escalation, and expert-led remediation. The deployment integrated seamlessly with NACCO's existing environment, creating a unified security strategy. Key components included:

- **24/7 Security Operations Center (SOC)** coverage spanning the entire environment.
- **Centralized event data collection** from endpoints, servers, network devices, and cloud applications.
- **Network sensing** for log aggregation and network monitoring.
- **Managed Security Awareness Training** for ongoing phishing simulations and user training.

OUTCOME

Shortly after deployment, we detected and escalated a potential threat. Viyu engineers responded immediately, containing the incident and ensuring operations continued without disruption.

NACCO now benefits from proactive monitoring, faster threat detection and remediation, and ongoing user training that helps prevent future incidents. The swift identification and resolution of the first detected threat proved the immediate value of their MDR investment in protecting critical systems—day and night.

Protect your business with always-on threat detection and expert response.
Partner with Viyu for a security strategy that works in real time.

