FROM OFFICE-BASED TO FULLY REMOTE: HOW USABILITY SCIENCES ACHIEVED SECURITY AND COMPLIANCE IN A REMOTE WORKFORCE

CLIENT:

Usability Sciences Corporation

INDUSTRY:

Research Services

SIZE:

Small and Medium-Sized Business (SMB)

LOCATIONS:

Fully Remote

CHALLENGE

Usability Sciences, a small but growing research services company with 20 employees, wanted to transition to a fully remote work model to increase flexibility for their team. However, this shift presented a major hurdle: ensuring compliance with strict security and data protection requirements mandated by their largest partner. Without meeting these standards, they risked losing a crucial business relationship.

SOLUTION

To help Usability Sciences successfully transition to a remote model while maintaining compliance, Viyu Network Solutions implemented a comprehensive IT strategy, including:

- **Virtual Firewall Deployment:** Strengthened network security for remote users.
- **Remote Access:** Provided employees with secure access to company resources from anywhere.
- **Penetration Testing:** Identified vulnerabilities in the new remote environment.
- **After-Action Review (AAR):** The penetration test revealed only three, medium-risk vulnerabilities, which Viyu promptly addressed.
- **Compliance Assurance:** Once the vulnerabilities were resolved, Viyu provided verification to their partner, ensuring Usability Sciences met all necessary compliance requirements.

OUTCOME

With Viyu's support, Usability Sciences successfully transitioned to a fully remote operation, unlocking key benefits:

- **Seamless Remote Operations:** Enabled employees to work securely from any location.
- **Enhanced Security Posture:** Identified and mitigated vulnerabilities to strengthen defenses.
- **Regulatory Compliance:** Met all necessary security standards, ensuring continued partnership with their largest partner.

Thanks to Viyu's expertise, Usability Sciences not only met their security and compliance obligations, but also positioned themselves for long-term success with a modernized remote workforce.

Need to go remote without sacrificing compliance? Let's secure your transition.