



PROVIDENCE ENERGY ACCELERATES BUSINESS WITH VIYU MANAGED SERVICES

OVERVIEW

Providence is a privately held energy investment and management company formed in 1993 and based in Dallas, Texas. Over the past 27 years, Providence has acquired and managed upstream oil and gas properties across the United States. Currently, Providence owns and/or manages interests in nearly 2 million gross acres of minerals, with interests in over 10,000 producing wells. In addition to oil and gas, since 2010, Providence has been an active investor in renewable energy resources, including wind, hydropower, and alternative fuel-based power generation.

When Providence was moving its offices, they came to Viyu Network Solutions to help upgrade the new building's network equipment and needed a managed services partner to provide IT expertise and resources they lacked.

CHALLENGE

Providence was moving to a new building that needed an entire network upgrade. They quickly realized they did not have enough IT support or any on-staff IT experts to implement and manage their IT environment – they knew they were in need of a managed services team. In addition, they required shared storage and were having issues with their Microsoft Exchange. The exchange server wasn't sending emails, so in turn, Providence wasn't able to respond to bids or process renewals, costing them thousands of dollars. Lastly, their new building had known power issues and they wanted a solution to ensure they would always be up and running should the power go down.



"Professional style, but yet personal enough that we feel like we are part of their team. They have always been proactive and that makes us very happy."

JUDY SHELTON

Providence Energy

SOLUTION

Viyu designed a network solution that included Cisco Meraki hardware. We proposed Meraki switches, firewalls, and access points to create a strong and secure network. For their shared storage, we implemented a Cisco and HPE solution that consisted of Cisco UCS servers and HPE Nimble storage. We then migrated them from Microsoft Exchange to Microsoft 365 Exchange to prevent them from missing out on any email communications and moved their environment into our public cloud, vArida.

OUTCOME

By migrating to Microsoft 365 exchange they were able to gain better visibility into their emails and have higher response times to bids and renewals. In addition, after migrating their environment to our vArida cloud solution, they no longer had to worry about potential power outages. They're now able to stay online and keep business going no matter what. Finally, by having Viyu as an extension of their IT team and leveraging our managed services, they've been able to focus on their business and leave the experts to support their users and infrastructure.



**Managed
Services**



vArida Cloud



**Professional
Services**

"Everyone at VIYU is great and we are so pleased that they take care of our business. Again, the fact that they are proactive is a huge plus for us."

JUDY SHELTON

Providence Energy

