Viyu Network Services Press Release

Viyu Network Solutions

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Keseya VSA Compromise

Good Morning and Happy Saturday to all of you!

While we wish this was a simple holiday message, we've unfortunately received some troubling news regarding a leading toolset (Kaseya VSA) used in our industry.   Kaseya VSA is an automation tool used to monitor and manage pc's, laptops, and servers. It appears in the last 48 hours there was a major compromise that allowed attackers to gain access to and encrypt customer systems that were utilizing this tool. There are some key points we wanted to share with you as your trusted IT advisors regarding Viyu's stance and footprint, to help put you at ease and allow everyone to enjoy the 4th of July!

First and foremost, **Viyu Network Solutions does NOT use this tool!**

The attack vector seems to have been limited to accounts that do not leverage multi-factor authentication (MFA).   The tool we utilize has MFA enabled for all support accounts as a standard and best practice.

As a proactive note, our teams are actively communicating, monitoring, and reviewing this situation to ensure our staff is fully aware of the situation and it's development to protect the continued success of your systems.

Thanks for being the best part of what we do and don't forget to ask us how to better protect your business with Viyu's cloud offering vArida, which now features Disaster Recovery as a Service! If you have any questions at all, please reach out to your account executives, and have a happy, safe, and fun filled 4th of July Holiday!

- Viyu Management

If you are concerned about the potential security of your infrastructure, please reach out!

viyuinfo@viyu.net or call us at 469-364-6250.