# Quick Reference Card

How to Contact Viyu Support

**General Support Hours:**

**Mon-Fri: 7 AM – 7 PM**

You can email us with a brief description of your problem at:

**support@viyu.net**

We are available by phone during business hours at:

**(469) 364-6400**

You can also navigate to the **Viyu Logo** in the system tray on your workstation, right click it, then select "Create Service Ticket", complete the request, and submit

Try our new *Live Chat*, by navigating to http://chat.viyu.net as well!